

Dear Parents,

WELCOME TO K2! With all your choices out there, I want to thank you for choosing K2, where students get to *Have Fun, Be Kind and Do Their Best!* All of our kids sports programs: gymnastics, ninja and tumbling & trampoline classes, share a mission that seeks to positively affect our students, clients and employees.

# **Our Goals:**

- To live out our mission by giving kids experiences and opportunities to have fun, be kind and do their best
- To provide a safe, clean, and friendly environment for our clients.
- To create a passionate and responsible working culture that embraces creativity and the decision-making process.

All K2 Coaches are highly trained in safety procedures, gymnastics curriculum, class management and leadership techniques. Team Members attend several in-house meetings each month and our management staff is Safety Certified by USA Gymnastics, our industry's governing body.

# Our Staff

- Trained in safety procedures as outlined in the USA Gymnastics Safety Manual
- LOVE working with kids
- Feel passionate about K2's Mission and Goals

Thank you for the opportunity you have given us to make an impact on your child's future. I pledge on behalf of the K2 Team, that we will give our best effort at all times.

Warmest Regards,

Kay Rodgers
President, K2 Academy & K2 Campus



K2 considers the safety of its students and clients a high priority. Because of this, we have listed some general Safety Guidelines. Please familiarize yourself with these policies and share them with your children. Please feel free to inform us of any potentially dangerous activity or hazard that you feel requires our attention.

#### PARKING LOT

- No unattended children in the parking lot.
- Children may NOT wait outside without the supervision of an adult.
- Please drive slowly and be cautious of darting children.

## LOBBY

- No unattended children in the downstairs or upstairs lobby areas.
- No running or gymnastics skills in the lobby.
- Climbing on the ½ wall in the lobby is prohibited.
- Students that are not potty-trained must always have a parent on the premises.
- We prefer that parents of preschoolers remain on the premises while their child is in class
- Please have a plan of action with your child in case you are ever late in picking them up. We
  recommend talking to your child about never leaving the building without you and informing a front
  desk team member if their parent is not in the building after class.
- Please notify K2 if you are running late for pickup. (Go ahead and plug our number in your phone right now! 281-655-7272 ©)

## **UNIFORM**

- Girls should wear a leotard when participating in gymnastics. Shorts may be worn over the leotard.
- Girls can wear shorts and a t-shirt when participating in cheerleading or tumbling & trampoline,
- Girls should have at least 50% of their hair pulled back while participating in any program.
- Boys should wear a t-shirt and shorts with an elastic waistband. Please no zippers or buttons.
- Students in Ninja class should wear the Ninja Zone t-shirt, headband, and black shorts.

# GYM

- Only children enrolled in classes are allowed on the gym floor.
- Siblings and parents of enrolled children should stay in the lobby areas. We cannot allow those not participating in class onto the gym floor.

#### **BATHROOM**

• We recommend all children under the age of five (5) be accompanied by an adult when using the restroom.

## **HOME ACTIIVITIES**

• K2 discourages students from practicing any gymnastics skills at home.

#### **NUTRITION**

- Please feed your children a healthy snack before participation in class.
- Students will need fluid replacement after participating in any kid's sports program.



# **Gymnastics, Tumbling and Ninja Zone General Procedures**

#### **Class Time**

- At your child's class time, a coach will make an announcement for athletes to enter the gym. All students starting at that specific hour will enter the gym simultaneously. Coaches are available to help direct your child to the correct warm-up floor.
- More than one class participates in warm-up together. At the end of warm-up, students will split up into their class.
- Athletes will rotate around the gym to 3 or 4 apparatus each class depending on the weekly lesson plan and their class level. Your child will get to each event in a two week cycle.
- At the end of class, students will receive a stamp and take a few minutes to review their daily workout with their coach. Occasionally handouts will be sent home with your child informing you of upcoming events and/or things we have been working on in class.

#### **Student Evaluations**

• Coaches are constantly updating their students' progress using a report card system. We send home formal evaluations twice a year: May and December. However, please feel free to touch base with your athletes coach at any time to check on his or her progress.

#### **General Registration Policies**

- Trial Class is considered your first class when you register after the class. If you decide not to register, there is no charge for the Trial Class.
- A non-refundable Membership Fee is required of all students enrolling in a gymnastics, cheer or tumbling class at K2 Academy of Kids Sports and is valid for 12 months.
- Payment for your annual membership and first month's tuition is required prior to enrolling your child in a class.
- A complete Registration Form must be on file with the Customer Care Team before any student may participate in any of K2 Academy's Classes or a Trial Class.
- Accounts must be current prior to enrollment in additional programs.
- Returning or new students should be evaluated for proper class placement. Evaluations should be scheduled through the Customer Care Desk.
- Students must already be of age to join a class.
- Classes with enrollment of four (4) students or less may be canceled. Class availability will be recommended.

#### **Drop Policy**

- <u>K2 Academy has YEAR-ROUND ENROLLMENT, however if you need to exit the program K2 has a 2 week drop requirement. All drops must have a completed drop form on file. Your drop date is the date you turn in your drop form to K2 Academy Customer Care Team representative.</u>
- You are responsible for payment for all classes up until your drop date.
- If it becomes necessary to drop, refunds are issued based on your drop date.
- Please allow 3-4 weeks from your drop date to receive your refund check in the mail, if you no longer have the card on file used for tuition.

# Make-Up Policy

- Students may schedule make-up classes if they are currently active in our class program.
- Make-ups must be scheduled through the Customer Care Office or Online Customer Portal, are dictated by class space availability and can only be scheduled one at a time.
- Please call the Customer Care Team within 7 days of the absence to schedule the make-up.
- Class cancellations for "acts of God" will not be refunded but may be made up.

# **Referral Policy**

- We appreciate you letting your friends know if your child is having a great time at K2 Academy! When you refer a friend to K2 Academy and they register for a class, Preschool or the After School Care program you will receive a \$25 K2 Gift Card by email. Show customer care member and they will apply the referral credit.
- Receive \$5 off your tuition by liking our Facebook page. Show a customer care member to receive the \$5 off.